

Introduction to ISO 37001:2016 - ABMS

Presenter : Dr KM Loi ISO/PC 278 Vice Chair ISO 37001 Expert





Dr KM Loi, has been appointed as the Vice Chair of ISO/PC 278, a Project Committee which was responsible for the design and development of ISO 37001:2016 – Anti-Bribery Management System (ABMS) standard.

With a long-standing background in anticorruption work since 2000, he has served as Deputy President (2015-2017) and Secretary-General (2013-2015) of Transparency International Malaysia and also a Vice Chair of UNCAC Coalition (2015-2017). He is also a certified ISO 37001:2016 Tutor and Lead Auditor. He has been involved in ISO standard development since 1995 and represented Malaysia as expert in ISO/TC 176 (ISO 9001-QMS); ISO/TC 207 (ISO 14001-EMS); ISO/TMB/WG Social Responsibility (ISO 26000). He has also attended an Advanced Training program in Total Quality Management under SIDA programme (Sweden).



Date:

ISO

K M Loi

Chairman, National Technical Committee ISO/TC 207 SC1 (EM System) and SC2 (EM Auditing) ISO/PC 278 (ABMS) Vice-Chair / Malaysian Delegate ISO/TC 207 (EMS) Expert / Malaysian Delegate ISO/TC 176 (QMS) Expert / Malaysian Delegate ISO/TMB WG Social Responsibility Expert



Vice-Chairman of Technical Committee of Prime Minister's Hibiscus Award Deputy Convener of MICCI Environment Council

Adjunct Faculty Member of Othman Yeop Abdullah Graduate School of Business, Universiti Utara Malaysia (Northern University of Malaysia).

Fellow of Institute Quality Malaysia (FIQM) Fellow of Quality Society for Australasia (FQSA)

Former President – Mountaineering Association of Malaysia Former Vice - President and Hon. Secretary of the Institute of Quality Control Malaysia (IQCM). Former Member of Malaysian Standard Committee – DSM. Ex-Vice President of British Graduates Association of Malaysia. Ex-Deputy President & Secretary-General of Transparency International Malaysia Ex-Vice Chair – UŃCAC Coalition

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Although the information provided here is meant to give an accurate briefing and understanding on the "ISO 37001" requirements based on the knowledge, experience and judgement of the standard expert.

Any opinion, view and/or other information expressed by the standard expert here merely shared his technical expertise, thoughts and his involvement with the requirements and is provided on an "as is" basis and/or any part thereof is suitable for you or fitness for a particular purpose only.

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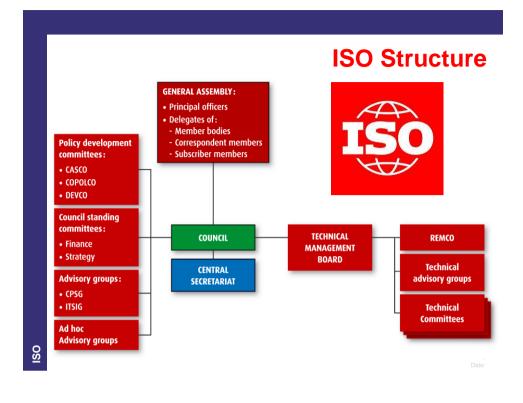
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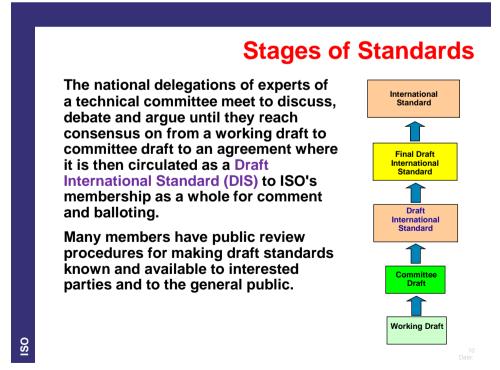


ISO Technical / Project Committee Since 1947, some 309 Technical / Project Committees were established starting with TC 1 – Screw Threads until TC 309 – Governance of Organizations.

When a technical committee is dissolved its number is not allocated to another technical committee.

Technical / Project committees have been dissolved:

3, 7, 9, 13, 15, 16, 32, 40, 49, 50, 53, 55, 56, 57, 62, 64, 65, 66, 73, 75, 78, 80, 88, 90, 95, 97, 99, 103, 124, 125, 139, 140, 141, 143, 151, 169, 187 and 200.



ISO

Stages of Standards

The ISO members then take account of any feedback they receive in formulating their position on the draft standard.

If the voting is in favour, the document, with eventual modifications, is circulated to the ISO members as a Final Draft International Standard (FDIS).

If that vote is positive, the document is then published as an International Standard.



Recommended Timeframe

Project stage	Milestones	Sub- stage	Project time
Preparatory stage	Registration of approved new work item (NWI)	20.00	0
Committee stage	Registration of Committee Draft (CD)	30.00	12
Enquiry stage	Registration of draft International Standard (DIS)	40.00	18
Approval stage	Registration of final draft International Standard (FDIS)	50.00	30
Publication stage	Publication of International Standard (IS)	60.60	36

ISO

ISO



Business Lost due to Bribery

According to a Transparency International study in 2011, 27.0% of the 3,016 business people surveyed across 30 countries reported that they had lost business due to bribery by their competitors. What's more, damage caused by bribery to countries, organizations and individuals:

- 1. Lowers economic growth
- 2. Discourages investment
- 3. Marginalizes and restricts global markets
- 4. Erodes support for economic aid
- 5. Puts a heavy economic burden on the poor
- 6. Lowers the standard of living of the people



Management System Control

At the organizational level, bribery affects tendering and contract implementation, and increases costs and risks.

Organizations can help address this issue is by implementing anti-bribery management controls equivalent to those for quality, environmental and safety.



BS 10500

In 2011, BSI Standards published British Standard (BS) 10500 : Anti-bribery Management System, which was developed by a working group of 30 experts from the public and private sector and representing several

different industry sectors.

BS 10500 is intended to help an organisation to implement an effective anti-bribery management system.

Specification for an anti-bribery management system (ABMS)	
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BS 10500 Certified Organizations

Balfour Beatty, 50 countries – 50,000 Network Rail Consulting Ltd – 36,000 Morgan Sindall Group – 2,042 Mabey Bridge Ltd, UK - 500 Smith & Ouzman, UK - 100 Collinson Hall, Hertfordshire - 24



BSI

ISO 37001:2016



ISO/PC 278

Responsible for developing of ISO 37001 : Anti-bribery Management Systems -Requirements with guidance for use

Chairperson : Mr Neill Stansbury

Vice Chair : Dr KM Loi

Secretary: Mr. Mike Henigan

Secretariat – British Standards Institute









Date:

ISO 37001 ABMS

- ISO 37001 : ABMS strives to meet this current vacancy in the efforts to curb bribery, by allowing for organizations to incorporate a management system that is intended to evaluate and improve current compliance practices.
- While it is not meant to address any other corrupt practices, such as fraud, cartels, anti-trust/competition offences, or moneylaundering, an organization can choose to extend the scope of the management system to include such activities.

ISO/PC 278

Participating countries (37):

Australia, Austria, Brazil, Cameroon, Canada, China, Colombia, Croatia, Czech Republic, Denmark, Ecuador, Egypt, France, Germany, Guatemala, India, Iraq, Israel, Kenya, Lebanon, Malaysia, Mauritius, Mexico, Morocco, Nigeria, Norway, Pakistan, Saudi Arabia, Serbia, Singapore, Spain, Sweden, Switzerland, Tunisia, UK, USA, Zambia.

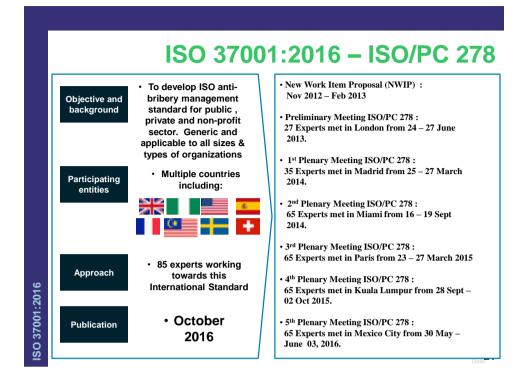
Observing countries (22):

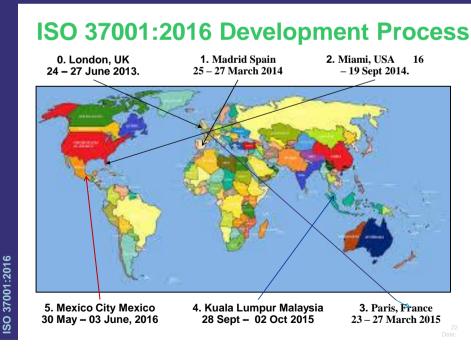
Argentina, Armenia, Bulgaria, Chile, Cyprus, Cote d'Ivoire, Finland, Hong Kong, Hungary, Italy, Japan, Korea, Lithuania, Macau, Mongolia, Netherlands, New Zealand, Poland, Portugal, Russia, Thailand, Uruguay.

Liaison organisations (8):

ASIS, European Construction Industry Federation (FIEC), Independent International Organisation for Certification (IIOC), International Federation of Consulting Engineers (FIDIC), IQNet, OECD, Transparency International, World Federation of Engineering Organisations (WFEO).

Date:





5th Plenary Meeting of ISO/PC 278









Mexico City, Mexico 30 May – 03 June, 2016

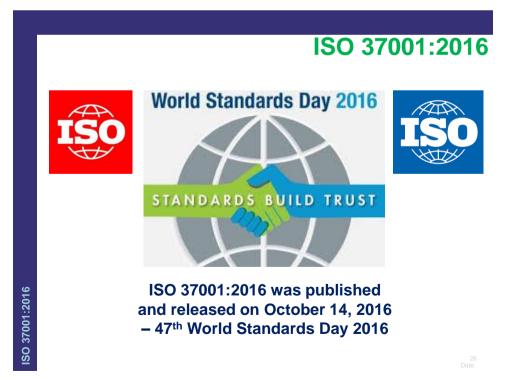
ISO 37001:2016 Development Process

- International ballot agreed the need for revision
- There are several distinct stages when developing an ISO standard; the key ones being:
 - 1. Working Drafts (WDs)
 - 2. Committee Draft (CD)
 - 3. Draft International Standard (DIS)
 - 4. Final Draft International Standard (FDIS)
 - 5. International Standard (IS)

The standard is published after approval of the CIB IS by participating national standards bodies and is reviewed at regular intervals after then.

YES	YES	NO	ABSTAIN	90%
Australia	Mexico	Egypt	Austria	
Brazil	Nigeria	France	Croatia	(+)ve
Canada	Norway	Morocco	Czech Republic	VÔTE
Colombia	Pakistan		Lebanon	
Denmark	Saudi Arabia			ISO 370
Ecuador	Serbia			10 200
Germany	Singapore			DIDZ
Guatemala	Spain	DID NOT CAST	COMMENT	antenenten a
India	Sweden	Cameroon	Argentina	ISO 3700 ⁻ Anti-bribery managemen
Iraq	Switzerland	China	Transparency	system:
Israel	Tunisia	••••••	International	
Kenya	United Kingdom			
Malaysia	United States			
Mauritius	Zambia			





What is ISO 37001:2016?

- It is designed to help an organization establish, implement, maintain, and improve an anti-bribery compliance program or "management system."
- It includes a series of measures and controls that represent global anti-bribery good practices.

ISO 37001: Anti-Bribery Management System Standard

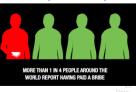
 Now, there is an internationallyrecognised minimum set of measures for an organisation to have in place to prevent, detect and response to bribery.

Who can use ISO 37001:2016 ?

The standard is flexible and can be adapted to a wide range of organizations, including:

- Large organizations
- Small & medium sized enterprises (SMEs)
- · Public, SOEs and private organizations
- Non-governmental organizations (NGOs)

The standard can be used by organizations in any country.



	What does ISO 37001 address?
	 Bribery in the public, private and not-for-profit sectors;
	 (Active) Bribery by the organization or by its personnel or business associates acting on its behalf or for its benefit;
	 (Passive) Bribery of the organization or of its personnel or business associates in relation to the organization's activities;
0107.10010.0	• Direct and indirect bribery (e.g. a bribe offered or accepted i through or by a third party)
<u>5</u>	

Bribery Risks

"Bribery" is the offering, promising, giving, accepting or soliciting of an undue advantage of any value (which could be financial or nonfinancial), directly or indirectly, and irrespective of location(s), in violation of applicable law, as an inducement or reward for a person acting or refraining from acting in relation to the *performance* of that person's duties.

"Bribery" is defined by the anti-bribery law applicable to the organization and anti-bribery management system designed by the organization.



Does ISO 37001 defines bribery?

Bribery can take place in or through any location, it can be of any value and it can involve financial or non-financial advantages or benefits.

The Standard provides guidance on what is meant by bribery to help users to understand the intention and scope of the Standard.







A series of measures and controls to help prevent, detect, and respond bribery, among them:

- An anti-bribery policy, procedures, and controls
- Top management leadership, commitment and responsibility
 Anti-Bribery and Anti-Corruption
- Oversight Governing body
- Anti-bribery training
- Bribery risk assessments
- Due diligence on projects and business associates
- Reporting, monitoring, investigation and review
- Corrective action and continual improvement





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Implementing ISO 37001 ABMS Requires leadership and input from top management, and the policy and programme must be communicated to all staff and external parties such as contractors, suppliers and joint-venture partners. Reduce the risk of bribery occurring and can demonstrate to your stakeholders that you have put in place internationally recognized good-practice anti-bribery controls. It can also provide evidence in the event of a criminal investigation that you have taken reasonable steps or adequate procedures to prevent bribery.

How will ISO 37001 benefits an organization?

By providing:

- Minimum requirements and supporting guidance for implementing or benchmarking an anti-bribery management system
- Assurance to management, investors, employees, customers, and other stakeholders that an organization is taking steps to prevent bribery risk
- Evidence that an organization has taken reasonable steps to prevent bribery



36 Date:

Can my organization be ISO 37001 certified?

ISO 37001 is being developed as a requirements with guidance for use (Type A), making it certifiable and will be an excellent tool for companies of all sizes including small ones with limited resources. It will assist companies in the design, implementation and benchmarking of their anti-bribery compliance procedures.





ISO 37001 Certification

3rd party certification bodies can certify an organization's compliance with ISO 37001 standard in the same way they do for other ISO standards (ISO 9001, ISO 14001, etc)

While it cannot guarantee that there will be no bribery in relation to your organization, certification or compliance with this ISO 37001 standard can help you implement robust and proportionate measures that can substantially reduce the risk of bribery and address bribery where it does occur.

ISO 37001:2016

ISO 37001 Certification

ISO 37001 certification demonstrates to customers, stakeholders, business associates, regulatory authorities, personnel, and the public that your organization is committed to ethical business practices.

In a time of enormous media scrutiny of business ethics, certification also provides a substantial competitive advantage.





First to be certified to ISO 37001:2016 by RINA Services (REGISTRO ITALIANO NAVALE) on January 25, 2017.

Robert Bosch – June 10, 2017



Bosch, the global supplier of technology and services, is the first company in the UAE to be certified to the ISO 37001:2016 - Antibribery Management Systems standard, by TASNEEF-RINA Business Assurance L.L.C. The certificate presented to the General Manager and Vice President of Robert Bosch Middle East, Volker Bischoff, and Bosch Middle East Compliance Manager, Sarfraz Ahmed Khan, in the presence of H.E Sultan Bin Saeed Al Mansoori, the Minister of Economy of the UAE.

Alstom – June 27, 2017

ALSTOM Shaping the future

Alstom, based in France and present in over 60 countries and employs 32,800 people. Audited in March and May 2017 at seven sites in Europe.

"We are very proud to be among the first companies in the world to receive this certification. It demonstrates our strong commitment to ethics and validates the considerable efforts made internally to increase communication and awareness of our ethical procedures and values, implemented by our Ethics and Compliance Department," Henri Poupart-Lafarge, Chief Executive Officer June 27, 2017

ISO 37001:2016 Certified by Rina Italy

ENI SpA ENEL SpA Salini Impregilo SpA Construtora Queiroz Galvao S/A Consorzio Integra Società Cooperativa **Monitore seguranca Patrimonial LTDA Robert Bosch Middle East FZE**





Anti-bribery Good Practice

ISO 37001

Neill Stansbury, Chair of ISO/PC 278, said, "ISO 37001 will help an organization comply with international anti-bribery good practice and legal requirements. It will also reassure the organization's owners, management, employees and business associates that the organization is following ethical business practices and reducing risks of financial loss and prosecution. It will therefore, ultimately,

provide a competitive advantage to organizations."



Way Forward

ISO 37001 to be adopted into MS standard and can be used as management tool to address corporate liability provision to be incorporated into the revised MACC Act.

Moving forward, Neill Stansbury says one of the key indicators of the ISO 37001's impact will be the degree to which governments adopt it. "It will be a big breakthrough if public sector procurement agencies require the standard to be a pre-qualification requirement for contracts over a certain value."



ISO 37001:2016

Corporate Liability Provision (Bill)

Proposed Corporate Liability Provision (Bill) is tailored after Section 7 of the UK Bribery Act 2010

> Failure of Commercial Organisations to Prevent Bribery



Section 7 UK Bribery Act

- (1) A relevant commercial organisation ("C") is guilty of an offence under this section if a person ("A") associated with C bribes another person intending - (a) to obtain or retain business for C, or (b) to obtain or retain an advantage in the conduct of business for C.
- (2) But it is a defence for C to prove that C had in place adequate procedures designed to prevent persons associated with C from undertaking such conduct.

Corporate Criminal Liability

Corporate criminal liability is the liability imposed upon a corporation for any criminal act done by any natural person.

Liability is imposed so as to regulate the acts of a corporation.

The principle of corporate criminal liability is based on the doctrine of respondent superior which is also commonly known as the theory of vicarious liability, where the master is made liable for the acts of his servant.



Corporate Criminal Liability

Corporations or most other legal entities may be criminally liable for the crimes of their employees and agents.

Any corporation can be made liable for act of its agent or servant if s/he :



- 1. commits a crime;
- 2. acts within the scope of employment;
- 3. with the intent to benefit the corporation.

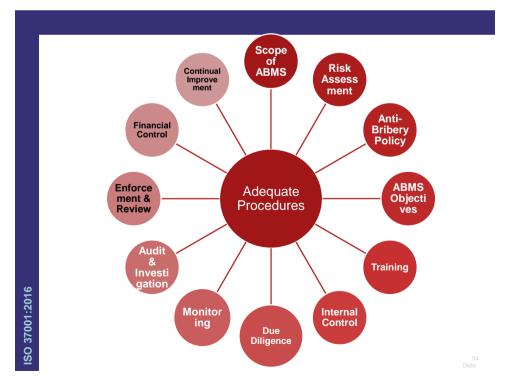
Corporate Criminal Liability

No:	COUNTRY	YEAR
1.	France	1994
2.	Belgium	1999
3.	Italy	2001
4.	Poland	2003
5.	Romania	2006
6.	Luxembourg	2010
7.	Spain	2010
8.	Czech Republic	2012
9.	Slovakia	2016

"Adequate Procedures"

A defence to a prosecution available to an organization is one of having "adequate procedures" in place to prevent bribery. Such procedures refer to having an effective anti-bribery & corruption compliance program in place.

"(6)...commercial organisations should adopt a risk-based approach to managing bribery risks. Procedures should be proportionate to the risks faced by an organisation. No policies or procedures are capable of detecting and preventing all bribery. A risk-based approach will, however, serve to focus the effort where it is needed and will have most impact. A risk-based approach recognises that the bribery threat to organisations varies across jurisdictions, business sectors, business partners and transactions."



"Adequate Procedures"

This ISO 37001 gives more clarity to the Bribery Act's 'adequate procedures' defence.

Obtaining certification will not make a company immune to prosecution.

However, it will make prosecution much less likely in the first place, and it can certainly demonstrate to outsiders that adequate procedures are in place.



55 Date:

"Adequate Procedures"

Some components of ISO 37001 standard mirror the steps set forth in FCPA Resource Guide (https://www.justice.gov/iso/opa/resources/2952012 114101438198031.pdf) issued by the U.S. Department of Justice and the Securities and Exchange Commission and the UK Bribery Act Guidance on Section 9 about adequate procedures (https://www.justice.gov.uk/downloads/legislation/br.bery-act-2010-guidance.pdf) document issued by the U.S. Department of Justice and the UK Bribery Act Guidance on Section 9 about adequate procedures (https://www.justice.gov.uk/downloads/legislation/br.bery-act-2010-guidance.pdf) document issued by the UK Ministry of Justice.

"Adequate Procedures"

For example, the U.S Attorneys' Manual (https://www.justice.gov/usam/usam-9-28000principles-federal-prosecution-businessorganizations) lists the prior existence of an effective compliance program as a factor to be considered when determining whether to charge a business organization, and the U.S. Sentencing Guidelines (http://www.ussc.gov/guidelines/2015guidelines-manual/2015-chapter-8) list it as a mitigating factor to be considered at sentencing.



"Adequate Procedures"

Although the DOJ and SEC have not issued any official statements on ISO 37001, various officials speaking in their private capacities have expressed support for the standard and what it seeks to achieve.

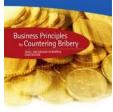


At the ACI FCPA conference November 2016, Andrew Weissmann, Chief of the DOJ's Fraud Section, noted that the US government would certainly factor in ISO 37001 certification in its investigations, including efforts by companies to remediate their program by implementing ISO 37001.

"Adequate Procedures"

While, US federal prosecutors will certainly continue to execute independent discretion, an organization may be able to support compliance to an ISO 37001 certification as evidence that it made every effort to implement an effective anti-bribery and corruption (ABC) program, and therefore deserves lenient treatment.

Similarly, the US authorities may start to point to the absence of ISO 37001 certification as a basis for denying leniency.



E IRANSPARENCE

Can it be done?

With many of the critical elements of an antibribery compliance program out there for companies to decide, oftentimes, even the most sophisticated compliance professionals find themselves struggling to determine how much, how deep and how far-reaching is enough when it comes to mitigating and meeting anti-bribery compliance regulatory expectations.

Now, ISO 37001 ABMS represents a step forward, and could provide the impetus that companies need to establish or revisit their ABC program.



Can it be done?

Each company undertakes its own risk assessment, writes its own code of conduct and designs its corruption prevention policies hoping they will be appropriate, adapted to risk and respect the various national legislations applicable to their operations.

ISO 37001 will be there to help Compliance Officers build, improve and evaluate their anti-corruption compliance systems while ensuring their efforts receive international recognition.

This ISO standard could produce a domino effect in the matter of integrity in business. Imagine that companies certified ISO 37001 require that their partners, intermediaries and supply chain be certified. It could lead to widespread, global transparency in business.



INPRES No: 10 / 2016

Aksi Pencegahan Dan Pemberantasan Korupsi Tahun 2016 dan Tahun 2017



ISO 37001:2016

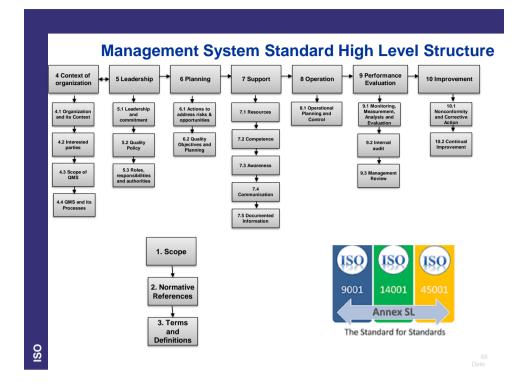
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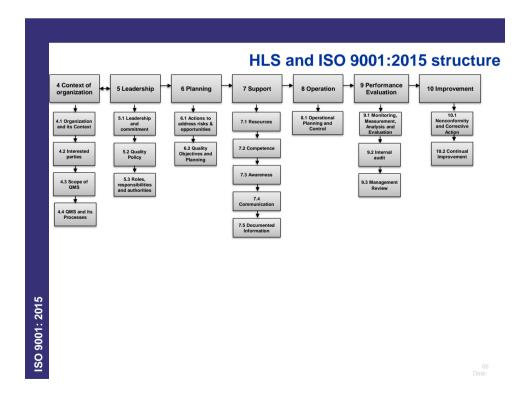
Supply Chain Game-changer

ABMS and its compliance program greatly reduces the risk to your organization of suffering the high costs, penalties and reputational damage associated with bribery.

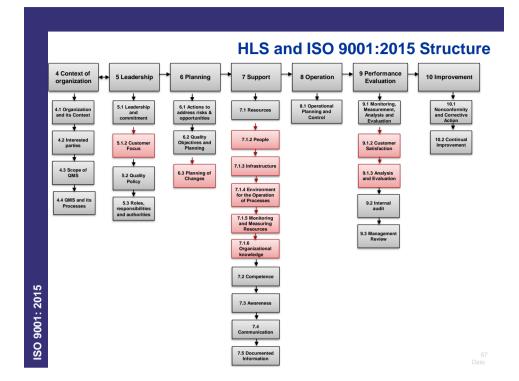
ISO 37001, game-changer, is expected to be implemented by public sector, that will, in turn, require that external providers and companies wanting to do business with the government departments and agencies should also be certified to the same ISO 37001 standard, too.

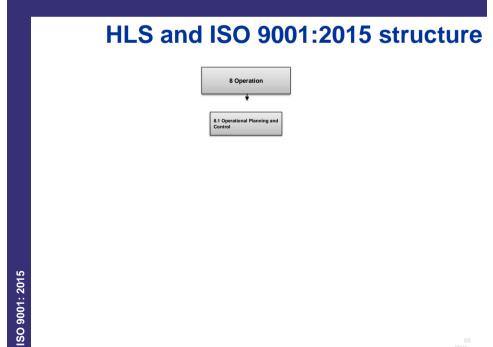


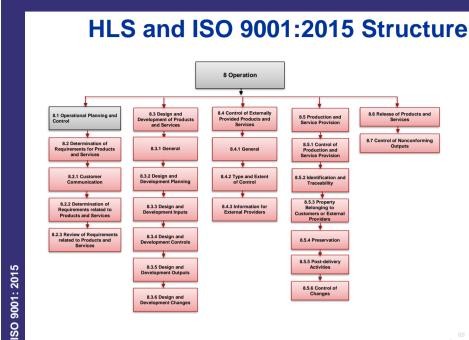


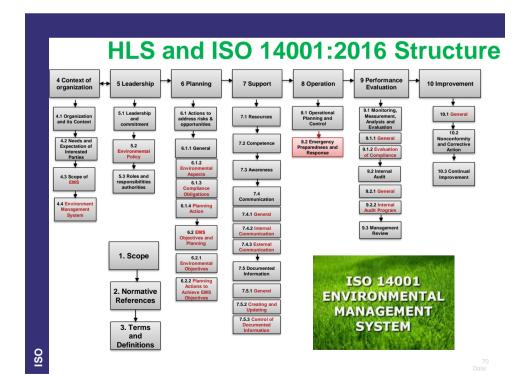


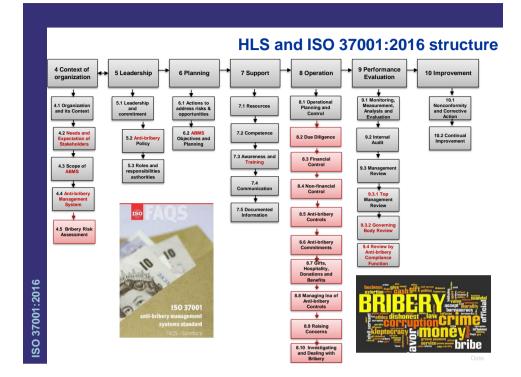
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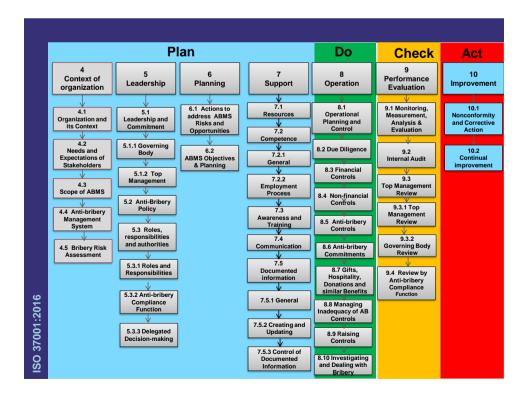




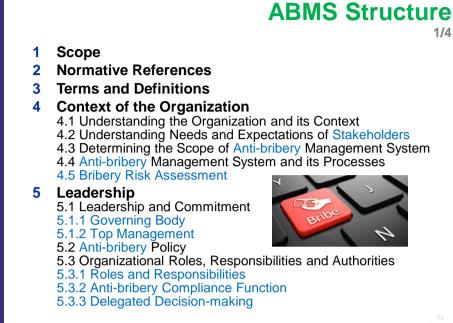




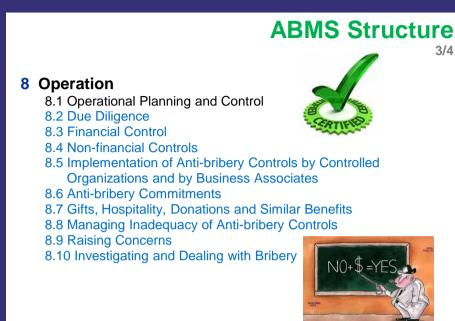




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SO 37001:2016

ABMS Structure

9 Performance Evaluation

- 9.1 Monitoring, Measurement, Analysis and Evaluation
- 9.2 Internal Audit
- 9.3 Management Review
- 9.3.1 Top Management Review
- 9.3.2 Governing Body Review
- 9.4 Review by Anti-bribery Compliance Function

10 Improvement

- 10.1 General
- 10.2 Nonconformity and Corrective Action
- 10.3 Continual Improvement





	CIS & ISC	0 37001 Structu
No:	Corporate Integrity System	ISO 37001:2016
1.	Leadership	5.1 Leadership & Commitment
2.	Code of Ethics & Anti- bribery Policy	5.2 Anti-bribery Policy
3.	Referral Policy / Gift & Hospitality Policy	8.7 Gift. Hospitality, Donations and similar Benefits
4.	Whistleblowing Policy	- 8.7 -
5.	Conflict of Interest Deterrence	- 8.7 -
6.	Corporate Social Responsibility	- 8.7 -

	CIS & ISC	0 37001 Structure
No:	Corporate Integrity System	ISO 37001:2016
7.	Compliance Programme	8.3 Financial & 8.4 Non- financial Controls
8.	Training on Ethics, Education & communication	7.3 Awareness and Training
9.	Anti-corruption Prevention Reporting	8.10 Investigating & Dealing with Bribery
10.	Corruption Risk Management	4.5 Bribery Risk Assessment
11.	Integrity Pacts	8.5 Implementation of Anti-bribery controls by controlled organizations and by business associates.

AUTOMOTIVE QMS IATF 16949:2016



www.iatfglobaloversight.org

1st OCTOBER 2016

5.1.1.1 Corporate Responsibility The organization shall define and implement corporate responsibility policies, including at a minimum an anti-bribery policy, an employee code of conduct, and an ethics escalation policy ('whistleblowing policy").

ISO 37001:2016

	Anti bribeStand	ard
ICS 03. 100. 01 A 02	S	ZDB/Z
深 圳 市 标	准 化 指 导	性技术文件 SZDB /Z 245—2017
		+ 7
	反贿赂管理(
2017-06-12 发布		2017-07-01 实施
深圳市	市场监督管理局	发布

Way Forward

The Market Supervision Commission of the Shenzhen Municipality published an Anti-bribery Management System Shenzhen Standard, SZDB/Z 245-2017 to help companies and other organizations prevent bribery, and detect and deal with any bribery that does occur.

July 01, 2017

B0 Date:



